



RIVERSIDE PARK
hotel & leisure club



Guest Information

Making the Most
of Your Stay...



RIVERSIDE PARK

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HOTEL DINING

For full list of dining times please check www.riversideparkhotel.com or call the front desk.

THE MOORINGS RESTAURANT

Breakfast and Dinner are both served in the Moorings Restaurant which is located just off the front desk.

THE ALAMO STEAKHOUSE

The Alamo Steakhouse restaurant is open nightly, the Alamo Steakhouse is located off the Prom Bar.

PROM BAR

The Prom Bar serves an extensive full menu after Carvery Lunch daily.

BREAKFAST IN BED

Order forms are located on the back of your door, breakfast room service is available from 7.30am until 10am daily.

Room Service charge is €6pp. Cards must be left outside your room before 6am or we cannot guarantee delivery.

ROOM SERVICES AND FACILITIES

Teas and coffee facilities

Tea and coffee facilities are located in your room, if you need these refreshed please fill out form and hang on your door.

Wi-Fi and Internet Access

All our bedrooms have complimentary WiFi, there is no network password.

Iron & Iron Boards

All our bedrooms have iron and ironing boards located in the wardrobe.

Hairdryer

You will find a hair dryer located in the single drawer of the desk in your bedroom.

Fans

You will find a fan on top of your wardrobe in rooms that do not have air-conditioning.

Housekeeping & Accommodation Services

To ensure your stay is as comfortable as possible, our housekeeping staff can provide extra blankets, extra pillows, tooth brush and additional supplies. To avail of any of the above please contact front desk.

Tooth brush and tooth paste: €3

Mending Kit: Free

TO ORDER

Please call reception to place your order

SERVICE CHARGE

A service charge of €6 will apply to all orders except soup and sandwiches at €3.

A service charge of €3 will apply for drinks only room service orders.

TRAY COLLECTION

In the interest of ensuring your room is kept free of trays, please leave your tray outside your door.

Do not disturb

If you wish not to be disturbed at any time during your stay, please leave the Do Not Disturb sign on your door.

This sign can be found at the back of your door.

Please contact the front desk and inform them if you do not want to be disturbed with calls.

Heating instructions

Heating instructions are located under the air conditioning units.

RIVERSIDE LEISURE CLUB**RIVERSIDE LEISURE CLUB****Dial 6117****Hats**

swim hats must be worn at all times in the pool. If you do not have one, they can be purchased at the leisure centre €3

Children

All children under 14 must be supervised by an adult in the pool at all times.

Jewellery

It is not advisable to wear jewellery in the Jacuzzi, sauna or steam room.

Please visit www.riversideparkhotel.com for up to date opening times.



RIVERSIDE
leisure club

**GUEST INFORMATION****Photocopy/Email**

If you wish to receive or send faxes/emails or have items photocopied, please contact reception who will be happy to accommodate you.

A printing cost will apply

Email: info@riversideparkhotel.com.

Check out & Express Check Out

All rooms must be vacated by or before 12pm. Due to advanced cleaning measures for rooms we are no longer in a position to offer late checkout.

Express checkout is available at the front desk, please contact the team or dial 6100 if you would like to avail of this service.

Umbrellas

Umbrellas are available complimentary at front desk for your personal use.

No smoking

All our guest bedrooms are non-smoking, a fee of €150 will be incurred.

Security

Please ensure your bedroom door and windows are locked when you leave your room. No valuables should be left in the room. There is a safe located in your bedroom wardrobe. We regret that the hotel cannot be held responsible for loss or damage to any guest's property.

GUEST INFORMATION

Car park

A complimentary car park is located at basement level for hotel guests. Please note that the hotel does not take any responsibility for any loss or damage incurred while parked in hotel car park. All patrons use the hotel car park at their own risk.

Taxi

Should you require a taxi, please contact front desk who will book one for you.

Visitors

All unregistered visitors are requested to leave guestrooms before 11pm.

Voltage

The voltage in your bedroom socket is 220 volts and 110 volts or 22v/ac in the bathroom sockets. Adapters are available from front desk.

Wake up calls

Please book your wakeup call with the front desk before you retire. They will be carried forward for the duration of your stay unless otherwise notified.

Lost property

Lost property will be retained on the premises for a period of 3 months only.

Mail and messages

Please check with front desk for any incoming mail messages.

Postage

If you need letters or postcards posted we are happy to oblige. Please speak to our front desk team.

Pets

We regret that pets are not allowed in Hotel or Leisure club, with the exception of guide dogs.

Phone chargers

If you have forgotten your phone charger, we may be able to help, please check at front desk who will accommodate you where they can.

Doctor/Dentist

For any medical needs please contact the front desk or call the following:

Care doc 180033499 (*outside of service hours*)

Medical Centre 053-923663 (*surgery hours 9am-5pm*)

Pharmacy

Enniscorthy has numerous pharmacies located on Rafter Street

Fire

In the event of a fire, a fire alarm will sound; please make your way to the nearest fire exit as marked on the back of your bedroom door. Please **DO NOT** use the lift. Please follow instructions from the fire wardens and members of staff.

Banks/ATMs

AIB and Bank of Ireland have branches in Enniscorthy, located in walking distance to hotel.

Payment facilities

The following credit cards are accepted at the hotel:

Visa/debit Visa | MasterCard | Access | Diner Card

GUEST INFORMATION

Credit facilities

Unless prior arrangements have been made, your bill will be presented when it reaches €250. Invoicing to authorise company accounts can be prearranged, please contact the front desk.

Church Services

Catholic Presbyteries St Aidans	053-923577		
Church of Ireland- St Marys	053-9233249		
Jehovah's Witness Wexford Congregation	053-9122959		
Methodist Church	053-9233415	Presbyterian church	053-9233415
Religious society of friends	053-9377173		

REJUVENATE TREATMENT ROOMS



Rejuvenate Treatment Rooms are located on the ground floor of the hotel, log on www.riversideparkhotel.com/leisure to book direct:

Call: 053-9230250

Email: rejuvenatebeautygirls@outlook.com

TOURIST INFORMATION

Please check out our website for a list of attractions and details to visit while staying with us.

Enniscorthy Town Attractions and Activities

Playgrounds
Vinegar Hill
Enniscorthy Castle
National 1798 centre
Promenade walk
Kayaking on the River Slaney
Heritage Bus Tour
St Aidan's cathedral

Some of the more popular attractions and activities in Wexford County

National Irish Heritage Park
Curraclloe Beach
JFK Homestead
Hook Lighthouse
Ferns Castle
Black water Open Farm
Secret Valley Wildlife Park
Wells House & Gardens
Kingsford Equestrian Centre
Adventure Therapy Escape
Courtown Adventure
Johnstown Castle
Dunbrody Famine Ship
Loftus Hall
JFK Park and Gardens
Duncannon Fort
Pirates Cove
Tintern Abbey
Wildfowl Reserve
Quad Attack
Leisure Max

Travel Information

Enniscorthy has a bus and train station, log onto www.irishrail.ie or www.buseireann.ie for timetables.

Rosslare Harbour is only a 30 minute drive with both Stena line and Irish Ferries routes available.

Dublin airport is 90 minute drive from the hotel. For all information 01-814111

Dublin Port is 80 minute drive from the hotel.

